


## Google Chrome



1. Click the Chrome menu icon  on the browser toolbar.
2. Select **Settings**.
3. On the "Settings" page, click the **Show advanced settings...** link.
4. In the "Privacy" section, click **Content settings...**
5. Select **Allow all sites to run JavaScript (recommended)** in the "JavaScript" section.
  - A. If you'd like to leave JavaScript turned off in general, but turn on for Unifund, select **Manage Exceptions**
    - a) In the popup, type **\*.unifund.com** for the **Hostname pattern** and make sure that **Allow** is selected in the **Behavior** dropdown.
6. Click **Done**.
7. Click **Done**.
8. Refresh the Unifund Portal screen you were on.

## Internet Explorer

1. On the **Tools** menu, click **Internet Options**, and then click the **Security** tab.
2. Click the **Trusted Sites** zone.
3. Click **Sites**.
4. In the popup, type <https://portal.unifund.com> in the **Add this website to the zone** and then click **Add**.
5. Click **Close**.
6. Click **Custom Level**.
7. In the popup, scroll down to the **Scripting** section and select **Enable** for **Active Scripting**.
8. Click **OK**.
9. Click **OK**.
10. Refresh the Unifund Portal screen you were on.

## Firefox

1. In the address bar, type **about:config** and hit **Enter**
2. In the warning message that shows, click "I'll be careful, I promise!"
3. Scroll down to the entry **javascript.enabled**
4. If the value is set to false, double click this line. The value should now be true.
5. Close this tab.
6. Refresh the Unifund Portal screen you were on.

## Safari

### PC

1. In the **Edit** drop-down menu at the top of the window, select **Preferences...**
2. Select the **Security** icon/tab at the top on the window.
3. Then, check the **Enable JavaScript** checkbox.
4. **Close** the window to save your changes.
5. Finally, **Refresh** your browser.

### MAC

1. Select the **Safari** menu item from the **Apple/System bar** at the top of the screen.
2. From the drop-down menu, select **Preferences**.
3. Select the **Security** icon/tab at the top of the window.
4. Then, check the **Enable JavaScript** checkbox under the **Web content** category.
5. **Close** the window to save your changes.
6. Finally, **refresh** your browser.